



# CIDER Press



The monthly newsletter of the Apple Computer Information & Data Exchange of Rochester (C.I.D.E.R.), Inc. User's Group Vol. 25, #12/Dec. 2003

## Electronic newsletter can be had!

An electronic version of the CIDER newsletter is available upon request.

If you would rather receive the *CIDER Press* electronically, please send a message with your e-mail address to: [newsletter@applecider.org](mailto:newsletter@applecider.org)

We will start sending you the electronic version with the January 2004 issue.

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## Apple news

• **iTunes:** "Overall, I believe Apple's iTunes is the best combination of a music store and jukebox program for Windows users. It has an elegant, easy-to-use design, and a large music catalog. It loads and runs crisply on Windows, and is the only Windows downloading service that works with the best, and most popular, portable music player, Apple's own iPod.

"The introduction of iTunes for Windows may be a watershed event in the history of the computer industry." — Walt Mossberg, *The Wall St. Journal*

• **Panther** — With more than 150 new features, Mac OS X v10.3 "Panther" offers something for everyone. A new Finder that makes it easier to find and manage your files. An iDisk you can access all the time — even when not connected to the Internet. Video conferencing for the rest of us with iChat AV. Heightened security with FileVault. And much more.

√ "Panther is one cool cat ... 'Big Mac' (a supercomputer cluster composed of 1,100 off-the-shelf PowerMac G5 computers) now ranks third among the world's 500 fastest supercomputers." — Edward C. Baig, *USA Today*

√ Apple offers a pair of exciting new self-paced or leader-led courses. While "Mac

OS X Fundamentals" will acquaint you with all of the new features of Panther, "Mac OS X Daily Productivity" shows you how to manage e-mail, instant messaging, contacts, faxing, web surfing and searching in Safari, and printing more productively.

To sign up, go to the Apple website.

√ Want a fast way to switch from one open application to another? **Mac OS X version 10.3 (Panther)** makes it as easy as typing Command-Tab. When you hold down the Command key and type Tab, Panther presents you with a colorful dialog that displays icons for each of your open applications. At the left side of this dialog, you'll see the icon for your current application. Next to it (and highlighted), you'll find the icon for the application you last used. Each time you press Tab (without releasing the Command key), you highlight another of your open applications.

One more related tip: You can also use the left and right cursor keys to navigate your open apps.

√ From a "tip of the week" to Panther installation and setup guides to discussion boards, the **Mac OS X v10.3 Panther**-support site offers a wide variety of materials on the newest version of the world's most innovative operating system. The site recommends the top five things you should do *before* upgrading to Panther; explains how to use the

*Continued on page 2*

## CIDER weather policy

If Rochester schools are closed, the Apple CIDER meeting will be cancelled. WHAM or RNEWS are two of the radio stations to check for school closings. You also can call the CIDER phone line, 251-APPL, which we will update with such information.

"Made with Macintosh"



This newsletter was created on a Mac G4 with 19-in. Sony Trinitron Multiscan G400 monitor and QMS Magicolor laser printer; in OS X.2, PageMaker 7.01 and Photoshop Elements 2.0.

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Apple Computer user's group.

The organization meets primarily  
to share ideas and information  
about Apple computer products.

Other benefits include: all Apple  
computers supported, monthly  
newsletter, monthly meetings,  
Special Interest Groups (SIGs).

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## Apple news, continued

Energy Saver preference to optimize energy use; offers the best troubleshooting techniques for solving common Internet connection issues; provides step-by-step instructions for creating new Mail accounts or modifying existing ones; and tells you how to use the new faxing feature you'll find in Panther print dialogs.

• **StuffIt Deluxe 8.0**, the newest version of the compression utility favored by many Mac customers, offers a number of exciting new features that make "it easy to shrink files to a fraction of their original size and to add strong encryption and error-correction, so you can cut transfer times and protect privacy and data integrity."

• Known for its robust Windows-to-Macintosh file- and print-sharing products, Group Logic now offers **ExtremeZ-IP Version 3.1**. The new version of this network workflow software offers Windows 2003 Server and Mac OS X compatibility, and adds support for Rendezvous.

• You can find answers to many legal questions and create many essential legal documents using the latest version of **Kiplinger's Home & Business Attorney**. Another Mac OS X product from Kiplinger — **WILLPower** — offers powerful estate management tools, letting you easily create wills, living trusts, powers of attorney, and more.

• "Preflighting" allows print and multi-media professionals to check their files virtually before sending them off to production. For this invaluable cost-saving process, many pros put their trust in **FlightCheck Professional** from Markzware, a robust Mac OS X quality-control tool.

• "AppleScript for Absolute Starters," a freely available booklet in PDF format, offers a primer on **AppleScript**.

• **Shareware Spotlight** — **iSeek** from Ambrosia Software puts a search field in the menu bar of any open Mac OS X application, letting you search for anything instantly.

• The Coen brothers' recently released and critically acclaimed "Intolerable Cruelty" was edited in **Final Cut Pro** on a pair of Power Mac computers, one per brother.

"The good thing about this system," says

Ethan of the two Power Macs he and his brother use for editing, "is that it represented for us no interruption of the way we're used to working. The computers are set up so I can mark up takes in the same way and send them over to Joel's computer, where he assembles them. That's one of its big virtues for us."

"For a list of reasons as long as a Wagner opera," **iTunes** is "the best music store-jukebox." — David Pogue, *The New York Times*

• You receive **iChat AV** absolutely free of charge when you upgrade to Mac OS X v10.3 Panther, but if you're still running Jaguar and would like to use Apple's personal video-conferencing software, you can get iChat AV at the Apple Store for \$29.95.

• Good news for business owners: In the new version of Marketcircle's award-winning application for managing customer relationships and sales, **DayLite 1.5** offers a wide assortment of new features, including a revised user interface; the ability to sync contacts, notes, and tasks with Palm devices; new organizational options; activity sets; auto-completion; duplication reduction options; and tight integration with QuickBooks.

• Run Software Update and install the latest versions of **AirPort (3.2)**, which provides support for the Wi-Fi Protected Access (WPA) specification, increasing the over-the-air data protection and access control on a wireless network, and **Keynote (1.1.1)**, which improves stability and includes several user experience enhancements including a preference to control cube and flip transition clipping individually.

• Thanks to tight integration with iTunes, iPhoto, Address Book, iCal and other Mac OS X applications, the all-new Mac OS X edition of **The Print Shop** lets you create CD labels, jewel-case inserts (*complete with iTunes playlist info*), greeting cards sporting your iPhoto images, banners, business cards, and much more.

• **Viva Media** provides a delightful way for kids (6 to 12) to Learn to Play Chess with Fritz and Chesster.

• **CandyBar 1.6**, **OmniOutliner 2.2.6**, **USB Overdrive 1.03** — developers have

*Continued on page 4*

## President's desk

**G**reetings from the front porch. Can you believe it that it is late November, and it was almost 60 degrees out! I know that next week we could get snow, but it has been nice to be able to be outdoors to do yard clean-up. In some years, I had been skiing at Bristol by now.

As I started to write this month's president's message, I thought back to November 22, 1963, and another president; JFK. I was in high school, at the time, and happened to be passing by the TV/radio repair lab (*technical high school*) when I saw the class standing and watching a TV. It was at that point that I found out JFK had been shot. And, when I thought of high school, I remembered the computer lab we had. It was equipped with an IBM machine (*1401?*) that used punch cards and patch panels to program it. I don't know what programs were written, or what it was used for, as I wasn't in the "new" computer science program.

The changes I have seen in these 40 years! I know that a lot you may find it hard to believe, but when I was in high school we didn't have calculators; we had slide rules for multiplying, dividing, using logarithms, and other computations. Computers? Those were those things that filled big rooms, and until the advent of transistors, were comprised of vacuum tubes (*I still have some, if anyone is interested*). I remember designing computer gates using vacuum tubes, and then transistors. It wasn't until my senior year that we

had heard about the first chips developed by IBM. The chips had only a few transistors on each one, but it was impressive. From the Apple website, I found that the new G5 processor chip has 58 million transistors on it!!!

Ah, the changes you and I will see in the future. Possibilities: a PDA with the processing power of today's G5; wristwatch radios/computers (*Dick Tracy*); GPS in a wrist watch (*already in some PDAs*); implantable chips to help diagnose illnesses; imagine. However, as much as the future technology will help us, we should be vigilant about how it will be used.

In the meantime, I am enjoying being able to use devices that I never dreamt possible 40 years ago, like sitting on my front porch writing this article, and then e-mailing it to our editor (*e-mail, not even on the radar back then*) without being physically connected to the network (*yeah, wireless*).

That is all for now. I am looking forward to our December meeting and finding out what we all want for the holidays, at least as far as new gadgets. I hope that all of our members had a wonderful Thanksgiving and enjoyed the time off (*I hope you had it off*).

In closing: If you have a wireless network, please secure it. There is someone in my neighborhood who has one and it is totally open to incursions ...

*P.S.:* I know you might be asking. Yes, I *did* have to walk to school barefoot in the winter, and it *was* uphill both ways.



Apple CIDER President  
Karl Abbott

## Q&A — Highlights of issues raised at monthly CIDER meetings

**Q:** Have older iBook and Virex. What version to update to?

**A:** Has version 6.1 for OS9. Version 7 is for OSX. Go to mactracker.com or Versiontracker.com and look for the update. Virex is owned by Dr. Solomon, which is owned by McAfee, which is owned by Network Associates.

Tip: Norton virus protection new version coming that also scans for Windows viruses. Look on maccentral.com or macnn.com. Virex is still great, just sometimes not as fast. Bundled with Apple's .Mac service.

**Q:** What are Carbon and Aqua?

**A:** Aqua is the blue user interface. Carbon and Cocoa are ways of programming. A Classic program will only work under OS 9. A Carbon program will work under 9 or 10. A Cocoa program will only run under 10.

**Q:** Option to turn off memory checking to speed things up?

**A:** Hold down command key while opening Memory control panel. Tip: Go into the Server folder of system folder — select Aliases and dump into the Trash. Can be duplicated and slow down boot time.

**Q:** Any point to getting iLife if you don't have a superdrive?

**A:** Sure; it's cheaper and easier than downloading. You still get iPhoto, iTunes etc. Time to get a new Mac! Tip: MCE makes a variety of superdrives which mount on the older machines. We don't know if it works with iDVD or not. [www.mcetech.com](http://www.mcetech.com).

Tip: Website to check out - [Xlr8yourmac.com](http://Xlr8yourmac.com).

Tip: Dragstrip 4.0 is a dock-type substitute or launcher.

**Q:** Is there a way to get rid of the icons?

**A:** Launchbar program is \$35, uses shortcuts, allows for the name of the program and will launch by name.

### iMac for sale

Still under warranty,  
Graphics version, indigo,  
OSX, 450Mhz, 312 RAM,  
DVD/CD  
Asking \$600 or best offer  
For more info, call  
Laura at 654-5584 or  
[NRGHEALER@mac.com](mailto:NRGHEALER@mac.com)

### Used Mac stuff for sale

- Platinum Airport wireless Base Station: \$100
- Formac Pro TV Tuner Card for any PCI Mac: \$70
- MPEG DVD Decoder for ATI Card: \$50
- PowerMac G4 450MHz, DVD, 256RAM, 20 GIG HD, ZIP TV Tuner: \$649
- 20 GIG Hard Drive Upgrades installed, software transferred: \$75
- ReWriteable CD Burner Upgrade, installed: \$69
- PowerMac G3 266, CD ZIP 128/6 GIG: \$125

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### **Apple news, continued**

been releasing software updates for Panther. Apple's Mac OS X Downloads page makes it easy for you to find them.

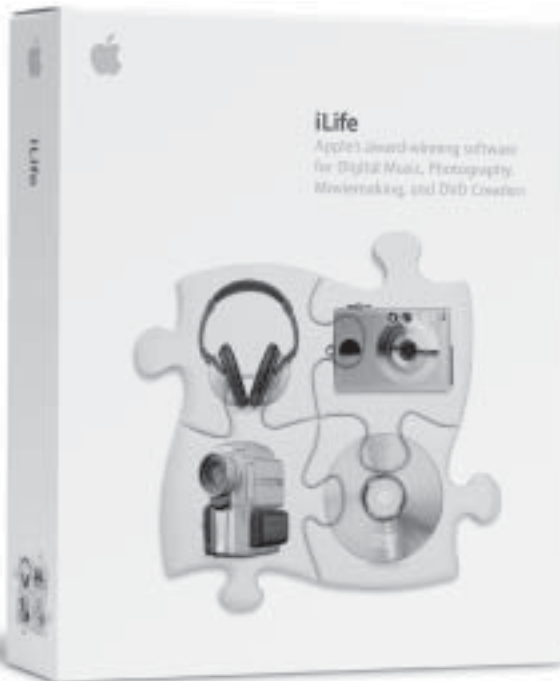
- When it comes time to create a website, the details can be overwhelming. Who's going to host it? What tools do you need to maintain your site? Will your design let visitors find what they're looking for? Will you be able to offer customers easy payment options? Apple and **Macromedia** have you covered, with a complete and highly affordable website solution.

For a limited time, you can purchase a **.Mac** membership with **Contribute 2** for just \$149. Talk about taking care of all the details: **.Mac** hosts your site, **Contribute 2** provides all the tools you need to maintain it — even tools for creating an online store with **PayPal** — and you get 13 ready-to-use webpage designs.

- If it looks like the Web and reads like the Web, it must be *Express*, the free daily from the *Washington Post* that has Gen X and

Gen Y commuters reading the newspaper. By using the Mac, Mac OS X, and a handful of off-the-shelf and industry-specific software applications, the *Express's* 12-person editorial team not only efficiently publishes a 24-page daily that commands the attention of the sophisticated Washington, D.C., metro area but also manages to clear the shelves nearly every day.

- With **AccountEdge 2004**—the newly-released version of its popular small business management and accounting software—**MYOB** has added a variety of new features designed to help you keep your business better organized, offer your customers more services, and provide your employees with more options, as well. You can offer customers enhanced credit card services. Your employees will enjoy new direct deposit options, and with **MYOB SurePayroll**, you can take advantage of comprehensive payroll services. You also can pay your vendors electronically and qualify for better credit terms.



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# CIDER board member checks out the planet's largest Apple store

By Jim Barclay

There is a *must-see* for Mac-addicts traveling in Chicagoland: the largest Apple Store on the planet (*at least until the Japan store comes online*)! Open since June, it is a bright, bustling mecca where you can see all the current Macs on display. Although there is no sign on the building, you can't miss the giant, apple-shaped window glowing at the corner of N. Michigan and E. Huron Street on the "Magnificent Mile"—the heart of Chicago's downtown shopping district.

As you enter the store, a cheerful greeter welcomes you and directs you to your area of interest. The first floor has clusters of G5s, PowerBooks, eMacs and iBooks. There are also areas focused on music, photo and video applications. Friendly Mac reps circulate, at the ready to answer your questions. On occasion there is a surprise store special. On the day that I visited, you could get 10 percent off iPods or any music-related item. Be sure to check out the "refreshed" table in the back, where you will find pre-loved Macs that can be purchased at reduced prices with full warranties.

A central glass staircase, beneath the skylight, leads you to the comfortable second-floor theater, where there are almost continuous presentations; the Genius Bar, where you can try to stump the experts; the kids' area, where a cozy cluster of eMacs are at just the right height for the little ones; displays where you can browse through popular third-party software and accessories, and the Internet bar, where you can hop on an iMac and check your mail or surf the Web. Alternatively, since the whole store is a wireless hotspot, you could just bring your Airport-enabled laptop along for Web access.

The theater is used for presentations and workshops, and is available for local user-group meetings. I spent an afternoon taking in the Final Cut Express, Final Cut Pro and Soundtrack workshops. The presenter drew from his professional video-editing experience to share some very useful tips. All theater events are free and on a drop-in basis.

If your stay in Chicago is extended, you might be interested in the Apple Studio Series, which is conducted in a stylishly appointed fourth-floor classroom that overlooks a rooftop garden and the Magnifi-



*To find the Chicago Apple Store, just look for the bright Apple window on N. Michigan.*



*Inside, a luminous staircase leads from the first floor hardware displays to a second-floor theater, Genius Bar and other delights.*

cent Mile. These small, hands-on workshops meet two hours a day over a one- to two-week period. Offerings include digital photography and digital moviemaking. More advanced courses are in the planning stages. The charge is \$99 per series.

More information, including detailed directions, store hours, and presentation and workshop schedules, are available at: <http://www.apple.com/retail/northmichiganavenue/>

*Photos by Jim Barclay.*

# Computer Knowledge Services



ebay selling



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Images Courtesy of Apple

- No Help-No Charge
- On-site or drop off
- \$20/hour
- Mac/PC

Robert Ziefel  
671-5591  
Webster, NY

If it's technology, there's nothing I can't do

# Deals available from Macintosh User Group Store

The **Macintosh User Group (MUG) Store** has a huge assortment of great deals right now. Recent examples include:

- factory-refurbished and new iPods starting at only \$199 (US)
  - iMacs from \$599 (US)
  - eMacs from \$699 (US)
  - iBooks from \$788 (US)
  - brand-new LCD iMacs from \$999 (US)
  - brand-new G4 PowerBooks from \$1,349 (US)
  - great selection of blowout accessories and closeouts
- Shipping by UPS freight is free on all

orders, and CIDER gets 1 percent in credit for every order placed by its members.

To place orders, go to:

<http://www.applemugstore.com>

Through December 31, 2003, login with user id:

G5

and password

processor

This offer is available to members of U.S. user groups.

For a complete list of all current deals, go to:

<http://www.mugcenter.com/vendornews/vendornews.html>

## Panther problem alert

A member of a Mac-based editors' group recently warned colleagues that there is a potential data loss with Panther and external FireWire drives. "A potentially serious problem has apparently arisen with Panther and some external FireWire drives that can result in complete data loss on the external drive under some circumstances. Initially, it was thought that the problem only affected FireWire800 drives (*the new, fast ones*) that also carried a specific revision of the FireWire firmware installed in the drive, but now this is not so clear."

For Apple's opinion, go to:

<http://www.apple.com/macosx/firewire800/specialmessage.html>

The makers of the Oxford chipset used in FireWire drives have their own view:

<http://www.oxsemi.com/>

For the moment, anyone contemplating installing Panther on a machine that uses external FireWire drives probably should not connect those drives to the Panther Mac (*or not install Panther*) until some clarity is established and/or patches to Panther and/or the external drive are released (*the latter are drive vendor specific*).

... upgrading the firmware of an external FireWire drive normally cannot be done from Panther. A Tidbits article may help:

<http://www.tidbits.com/tb-issues/TidBITS-704.html>

### Making the OS 10.3 installation

Before starting the installation, remove or otherwise disable all log-in items in System Preferences. This lessens the chance of disruptions occasioned by software incompatibility.

In 10.3, you won't find log-in items under their own icon in the System Prefs folder. Log-in items are now accessed and organized through the Accounts dialog in System Prefs.

Information from *MacWorld UK* includes:

- Apple breaks silence on Panther FireWire scare; Apple has clarified the problems faced by early Panther with external FireWire 800 drives.

[http://www.macworld.co.uk/news/main\\_news.cfm?NewsID=7189](http://www.macworld.co.uk/news/main_news.cfm?NewsID=7189)

- Oxford latest on FireWire 800 bug Oxford Semiconductor's second statement on the FireWire 800 bug.

[http://www.macworld.co.uk/news/main\\_news.cfm?NewsID=7213](http://www.macworld.co.uk/news/main_news.cfm?NewsID=7213)

- Exclusive: Oxford Semi on FireWire bug Oxford Semiconductor has issued a statement about the Panther and FireWire data-loss debacle.

[http://www.macworld.co.uk/news/main\\_news.cfm?NewsID=7197](http://www.macworld.co.uk/news/main_news.cfm?NewsID=7197)

## SIGs are back!

Apple C.I.D.E.R.'s popular **Special Interest Groups** (SIGs) have resumed meeting on the **second Saturday** of every month at the Visual Studies Workshop (31 Prince Street at University Avenue, across from Memorial Art Gallery).

Session times and topics are:

- 1 p.m., OSX for You
- 2 p.m., Green Apples (*beginners*)
- 3:30 p.m., Internet

SIG meetings are free to members. No preregistration is required.

### Apple C.I.D.E.R.

## Press

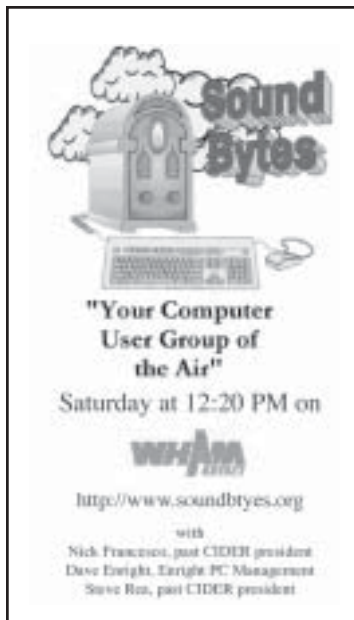
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## **Board minutes — October 2003 meeting highlights**

*Janet Gans, Secretary*

Present: Jim Barclay, Kevin Kondo, Carol Arieno, Brian Managan, Dave Smith, Janet Gans, Charles Peterson, Bob Taylor, Rick Harrison, Steve Rea, Dennis Wurster, Rufo Sanchez, Dave Ziebarth. Excused: Karl Abbott, Ruth Thaler-Carter, Nathan Henderson

### **Kudos**

Kudos to Rufo on the September Google presentation; to Keith Jackson for DVD; Kevin; Dave Smith. Board suggested that the DVD be played at the annual picnic.

### **Newsletter**

Board again emphasized continuing assistance with preparation of CIDER newsletter and discussed distribution procedures, pros and cons of screen version vs. print version. For future discussion: a possible raise of dues should the electronic newsletter not be chosen.

### **Meetings**

- November — Rick reported on possible Eastman School of Music presentation ... members discussed a back-up presentation. Kevin offered a Panther presentation divided into 10 parts, each lasting a few minutes at different meetings.

- Members decided on a Gadget Presentation Committee as a back-up for November meeting or follow-up for December, with several segments spread over two meetings. The first section will involve online approaches to researching gadgets, how to acquire them, buying them from e-commerce sites with an in-depth treatment of e-bay (*tips*).

- January — MacWorld news; by Gadget Committee: selling on e-bay.

### **Treasurer's Report**

The October report included activity of past two months. Current balance is about \$4,200. Membership figures show a net gain of 4 members; current membership is 154.

### **Nominating Committee**

The composition of the Nominating Committee is three, five or seven members, according to the Bylaws. Possible chairs might be Dennis or Nathan.

### **Website**

Art Wheat, CIDER's webmaster, is moving the site to a new server. All files have been moved over. The forum was off-line. Rufo will check on web control system. There will be few changes to end-users; existing members will be added automatically. Board discussed having a closed list. List is projected as having light traffic and is to be used for emergency messages. Webmaster and Dave S. suggested a running blog. Board discussed who should have access.

### **Wide-open Apple Cider**

Board discussed experimenting with recording, broadcast of meeting.

### **Old Business**

#### • New Meeting Sites

VSW site — Charles reported a request from Chris Burnet about needing help with improvements in the video room. Board discussed parking situation and fees.

#### • Woz Items

Board reviewed inventory: 4 mousepads, 2 copies of Woz code, Apple IIe. Board discussed putting Apple IIe on e-bay with a high reserve. Dave Z. discussed a possible Nostalgia Package, including DVD of Woz Event.

### **New Business**

Board decided that the 7600 owned by the club be distributed through e-bay, and be called to the attention of members through newsletter and at meeting. There will be no reserve; bids start at \$1. Buyer pays actual shipping.

### **Expense Increase**

Dave noted that expenses have increased. CIDER should either raise dues or try new fundraising approaches. Board discussed raising dues.

## Book reviews

*Digital Video Pocket Guide*, 2003, O'Reilly & Associates, Inc.; \$14.95; 113 pages; [www.oreilly.com/catalog/dvideopg](http://www.oreilly.com/catalog/dvideopg) (*CIDER* members can get a 20-percent discount).

*The Digital Video Pocket Guide*  
Reviewed by John Suda

**T**he *Digital Video Pocket Guide*, by Derrick Story, is another in the series of Pocket Guides from O'Reilly & Associates, Inc. Like the others (*including The Digital Photography Pocket Guide, reviewed here favorably*), it is a well-written, comprehensive introduction to a technical/aesthetic area.

True to its title, this is a small, pocket-size book of 113 pages, including index, on bright, glossy paper that provides brightness and contrast for its included photographs and makes it easier on the eyes for reading.

I have been contemplating investigating digital video myself for some time, and found this little volume to be a near-perfect introduction for a couple of reasons. First, the substantive material contains about everything one needs to get a start in digital video, from buying a camera, to learning and understanding its controls and features, to using the equipment, to tips on how to get some quality production from the camera.

The second reason is the unusual (*for a computer book*) author's "voice." Story's style is casual, friendly, clear, simple, encouraging and even soothing. Imagine attending a two- or three-hour presentation by an informed camera salesperson who knows how to produce videos, and has the personality and presentation of Mr. Rogers.

It's the substantive material that is most important, however. Story walks the reader through the entire moviemaking process, from start to finish. Even technical concepts like "black the tape," "bumping" and "zebra patterns" are made simple and easy to follow.

The book has three parts encompassing explanation of the equipment, how to use it, and how to produce some quality product. There is an appendix of a handful of quick reference tables pertaining to color temperature charts, types of microphones, and other incidental matters.

The best sections deal with learning how to shoot scenes, including how to light a scene and how to prevent wind from ruining your audio. There is a nice, 10-step movie-production checklist that details all one needs to start and complete a beginner's video project.

For a small volume on a technical topic, this is an unusually good read.



## Got questions?

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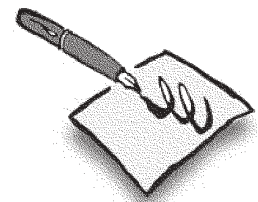
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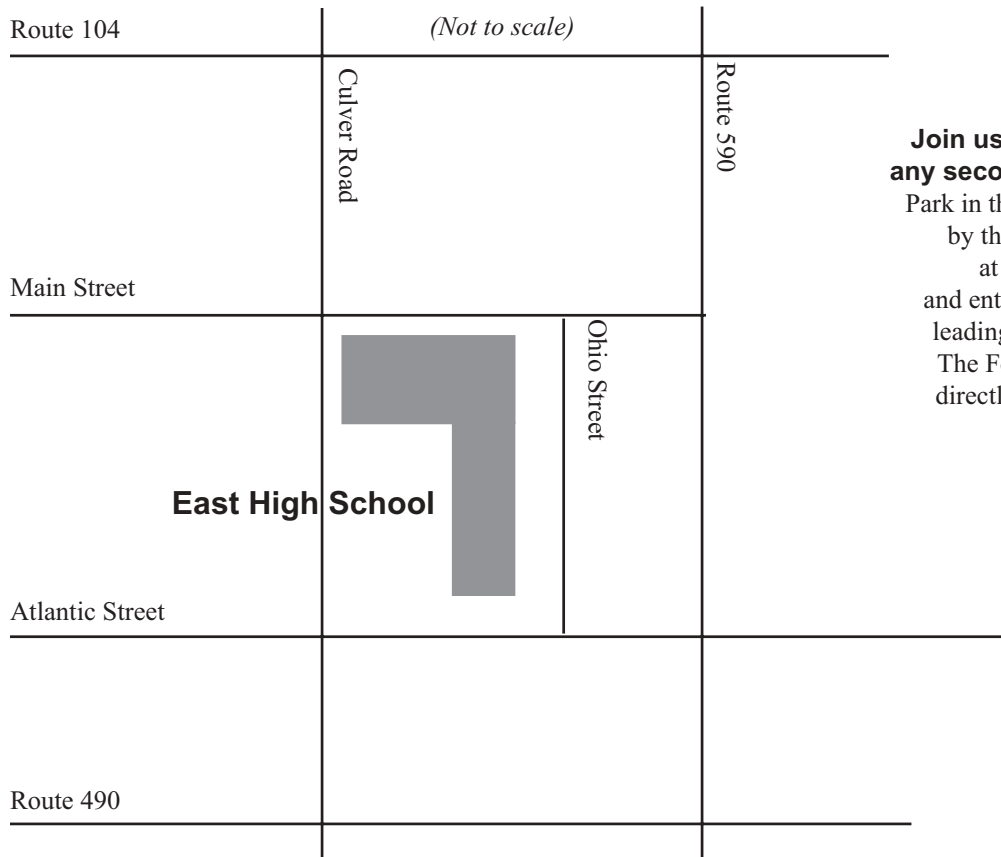
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**December General Meeting**  
7 p.m., Wednesday, December 10, 2003  
*Topic: Holiday items for you and yours!*  
at  
**East High School**  
*(directions below)*

*For regular meetings at East High School.*



**Join us for a meeting  
any second Wednesday!**  
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